

TD SYNnex Coaches™ TERMS OF USE

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TERMS AND CONDITIONS FOR USE

TD SYNnex Coaches Users. Users of the Website, the Content, and the Services consist primarily of “Coaches” and “Partners”. Partners and Coaches will register for use of the Website in order to find information advice, and guidance relating to hardware, software, services, and IT solutions. Coaches and Partners are collectively TD SYNnex Coaches “Users”, and the Terms of Use will apply equally to all Users.

TD SYNnex’s Role. TD SYNnex provides a platform for Coaches and Partners to connect and focus on Partner questions. TD SYNnex is not responsible for the performance or non-performance, delivery or non-delivery, of any Coach. Each Partner is solely responsible for the Partner’s acts and for the acts of the Partner’s employees and agents. Each Coach is solely responsible for the Coach’s acts and for the acts of the Coach’s employees and agents.

Partner Terms. Partners are current or prospective customers, resellers, or vendors registered with TD SYNnex Coaches. Partners should login to the Website at least once every three months or more to keep User accounts active. Partners agree to attend meetings they have scheduled. If Partners fail to attend more than two meetings without 24-hour notice, the Partner account may be suspended. Partners are only allowed to request one meeting per coach at a time and recommended to only schedule up to three meetings with different coaches at any one time. Scheduling meetings with

coaches in excess (more than 3) and not showing up to meetings may result in account suspension or termination.

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Password and Security. A User or customer account is required to access certain portions of TD SYNEX Coaches and may be accessed and used only by those authorized individuals who are registered with TD SYNEX to open a User account, You must complete the registration process by providing TD SYNEX with current, complete, and accurate information as prompted by the applicable registration form. In registering for TD SYNEX Coaches, You agree to submit accurate, current, and complete information about You and Your organization and promptly update such information, if applicable, or when requested by TD SYNEX. Should TD SYNEX suspect that such information is untrue, inaccurate, not current, or incomplete, TD SYNEX reserves the right, but does not undertake any obligation, to suspend or terminate Your access to TD SYNEX Coaches or seek updated information from You.

When you register upon your initial log-in to TD SYNEX Coaches, You may be asked to choose a personal, nontransferable password. Any such personal information is subject to the TD SYNEX Coaches Privacy Policy located at: <https://tdcontent.techdata.com/content/visitor/abouttd/privacy.aspx>.

You are solely responsible for any and all activities that occur under Your account and for ensuring that You exit or log-off from Your account at the end of each session of use. If You are conducting this session on a public computer or are otherwise using a computer to which multiple people have potential access, be sure to follow all relevant instructions to ensure You are sufficiently disconnected and logged off TD SYNEX Coaches and the computer system to prevent unauthorized access to Your account with TD SYNEX. You agree to notify TD SYNEX immediately of any unauthorized use of Your password or account or any other breach of security that is known or suspected by You.

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Restrictions. You agree not to:

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- d. impersonate any person or entity, including, but not limited to, any TD SYNEX official, or falsely state or otherwise misrepresent your affiliation with a person or entity;
- e. attempt, through any means, to gain unauthorized access to TD SYNEX Coaches, or another user's account on TD SYNEX Coaches;
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Indemnification. You hereby acknowledge and agree to indemnify and hold harmless TD SYNEX, its licensors, and their respective affiliates, subsidiaries, assigns, officers, directors and employees from all costs and expenses (including reasonable attorneys' fees) in the event of any third-party claim relating to Your: (a)breach of any term or condition of these Terms of Use; or (b)Your use or misuse of TD SYNEX Coaches.

Failure to Abide by Terms of Use. TD SYNEX may, in its sole discretion, remove Your information from its database, warn TD SYNEX's community of Your actions, issue a warning, suspend or terminate Your access to and any current activities relating to TD SYNEX Coaches immediately, without notice to You, and refuse to provide TD SYNEX Coaches to You if You breach the Terms of Use, or if TD SYNEX is unable to verify or authenticate any information that You provide, or if TD SYNEX believes Your actions may cause financial loss or legal liability for You, TD SYNEX's other Coaches, customers, affiliates, or Partners, or TD SYNEX. TD SYNEX reserves the right, in its sole discretion, to refuse access to any user at any time to TD SYNEX Coaches, or any TD SYNEX Coaches portion. You agree that TD SYNEX will not be liable to You or any third party for any termination of Your access to TD SYNEX Coaches.

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Printing. You are encouraged to print a copy of the terms and conditions of the Terms of Use for Your records.
